

Molina refused to list the correct address for our practice to further limit vulnerable patients access to care.

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From: **Leon Margolin** <leon3087@gmail.com>

Date: Wed, Apr 23, 2025 at 11:49 AM

Subject: Evidence of fraud, violations of the Ohio State law (HB 93/PMC cat 3) by Molina

To: <Guy.Self@insurance.ohio.gov>, Amy Sexton <Amy.Sexton@ohioago.gov>

Cc: Sanford Rosenblum <srosenblumlaw@gmail.com>, Joel E. Sechler

<sechler@carpenterlipps.com>, Jeff <jeff.barlow@molinahealthcare.com>,

joseph.zubretsky@molinahealthcare.com <joseph.zubretsky@molinahealthcare.com>,

mumtaz.ibrahim@molinahealthcare.com <mumtaz.ibrahim@molinahealthcare.com>,

cheryl.shafer@molinahealthcare.com <cheryl.shafer@molinahealthcare.com>,

kristi.soave@molinahealthcare.com <kristi.soave@molinahealthcare.com>,

kimberly.shull@molinahealthcare.com <kimberly.shull@molinahealthcare.com>, Shane

<shane.tiernan@molinahealthcare.com>, Dana <dana.mocek@molinahealthcare.com>, Faith

<faith.formyduval@molinahealthcare.com>, <Andrea.Williams@molinahealthcare.com>,

Charles Giunta <cgiunt@yahoo.com>, Brennan, Patrick (Vance)

<Patrick_Brennan@vance.senate.gov>, <bernie@berniemoreno.com>

Good morning,

Molina intentionally listed our practice under the wrong address (our correct address listed in our PMC license is 5245 E Main Street, Columbus, OH):

https://molina.sapphirethreesixtyfive.com/profile/p1000106252/740366288740/%7B%22name%22:%22Leon%20Margolin%22,%22client_canonical_id%22:%22QMXHPQ0839%7CQMP00003686528%7C1619178308%7C32603%22,%22state%22:%22OH%22,%22npi_identifier%22:%221619178308%22%7D?ci=oh-molina&network_id=29&geo_location=39.97194,-82.863748&locale=en

Molina does not allow us to correct this to the appropriate address. This is an instance of identity theft and fraudulent data entry by Molina, a violation of Ohio State law (HB 93/PMC cat 3), which mandates that we practice only at the address listed on the PMC license.

This is done to further block access to life-saving services for vulnerable, high-risk patients and to retaliate against our practice for prior complaints against Molina.

Respectfully,

Dr. Margolin

----- Forwarded message -----

From: connect@truemedbilling.com <connect@truemedbilling.com>

Date: Mon, Apr 21, 2025 at 2:43 PM

Subject: Urgent Follow-Up on Dr. Leon's Molina Network Enrollment

To: Renee Sudimack <rsudimack@mchs.com>

Cc: Leon Margolin <leon3087@gmail.com>

Good day Renee,

I hope you are doing well.

I wanted to follow up regarding the ongoing issue with Dr. Leon's Molina network enrollment. After reviewing the communication with Dr. Leon, I see that you had reached out to Molina on April 11, 2025, to resolve this matter as quickly as possible.

To provide further context and assist in better understanding the situation, I'd like to highlight a few critical points. On the online directory of Mount Carmel, Dr. Leon is listed as in-network, with his primary practice location indicated as Comprehensive Pain Management (CPMI). However, upon reviewing Molina's directory, Dr. Leon's profile is active but not listed under his own group, CPMI. Instead, he is shown as affiliated with another entity, Grant Medical Center. I've attached the link to his current Molina profile for reference.

Link: https://molina.sapphirethreesixtyfive.com/profile/p1000106252/740366288740/%7B%22name%22:%22Leon%20Margolin%22,%22client_canonical_id%22:%22QMXHPQ0839%7CQMP00003686528%7C1619178308%7C32603%22,%22state%22:%22OH%22,%22npi_identifier%22:%221619178308%22%7D?ci=oh-molina&network_id=29&geo_location=39.97194,-82.863748&locale=en

In a phone conversation with Molina's representative, I was informed that Dr. Leon is not currently active under CPMI. This is a critical issue, as Dr. Leon's enrollment with Mount Carmel was specifically under his own group, CPMI, and Molina was selected as one of the payors. You had also previously requested that Dr. Leon be added to the Molina network under CPMI, yet this has not been implemented.

The persistent delay in addressing this matter has resulted in substantial losses, not only in terms of patient volume but also financially. This situation continues to negatively affect both Dr. Leon's practice and, most importantly, the patients who rely on his care—families who are now facing uncertainty.

I kindly request your immediate attention to this matter and urge you to escalate the issue with Molina to ensure that Dr. Leon is correctly listed in their network under Comprehensive Pain Management, as initially requested.

Thank you for your continued support in resolving this issue. Please don't hesitate to reach out if you need any further details from my side.

Kind Regards,

Jack Williams

CEO & Co Founder at True Med Billing LLC

Phone: 8163253082

Email: connect@truemedbilling.com

Website: www.truemedbilling.com

Address: 117 South Lexington Street STE 100, Horrisonville, MO 64701

Regards,

Ethen Hawk | Account Manager

t: 6027838405

e: ethen@shawntechnologies.com

----- Forwarded message -----

From: **connect@truemedbilling.com** <connect@truemedbilling.com>

Date: Wed, Apr 23, 2025 at 5:31 PM

Subject: Request for Accurate Provider Directory Update and Fair Access to Care for High-Risk Patients

To: OHcontractrequest@molinahealthcare.com

<OHcontractrequest@molinahealthcare.com>,

OHPProviderRelationsPhysician@MolinaHealthcare.com

<OHPProviderRelationsPhysician@molinahealthcare.com>,

OHPProviderRelations@MolinaHealthcare.com

<OHPProviderRelations@molinahealthcare.com>,

Andrea.Williams@molinahealthcare.com <Andrea.Williams@molinahealthcare.com>

Cc: Jeff <jeff.barlow@molinahealthcare.com>,

joseph.zubretsky@molinahealthcare.com <joseph.zubretsky@molinahealthcare.com>,

mumtaz.ibrahim@molinahealthcare.com <mumtaz.ibrahim@molinahealthcare.com>,

cheryl.shafer@molinahealthcare.com <cheryl.shafer@molinahealthcare.com>,

kristi.soave@molinahealthcare.com <kristi.soave@molinahealthcare.com>,

kimberly.shull@molinahealthcare.com <kimberly.shull@molinahealthcare.com>, Shane

<shane.tiernan@molinahealthcare.com>, Dana <dana.mocek@molinahealthcare.com>,

Faith <faith.formyduval@molinahealthcare.com>, Leon Margolin

<leon3087@gmail.com>, ovrcharlsguinta@gmail.com <ovrcharlsguinta@gmail.com>

Dear Molina Healthcare Officials,

I hope this message finds you well.

I am writing on behalf of **Comprehensive Pain Management Institute, LLC**, a nationally recognized provider of pain management and addiction services. Our program has been independently rated among the top in the state (please see attached documentation).

As you are aware, the opioid crisis remains a devastating challenge in Ohio. In Franklin County alone, recent statistics indicate that **15–16 young individuals tragically lose their lives daily** to opioid overdoses. We are actively working to prevent these unnecessary deaths and provide critical support to at-risk youth and underserved communities. **Ohio Value Voters organization's** recommendation letter is attached.

Despite our commitment and demonstrated outcomes, we have repeatedly faced unjustified barriers from Molina Healthcare:

- In 2019, our provider agreement was **abruptly terminated without notice or explanation**, only to be reinstated following a formal complaint.
- In 2022, nearly **\$34,000 was recouped from our program** without cause—again reversed only after significant advocacy and intervention.
- On **June 2, 2022**, we received a commendation from Mr. Paul N. St. Germain, RN, Molina's Ohio Quality of Care Supervisor, praising our care for Molina members. **Four days later**, our program was again inexplicably terminated, cutting access to critical SBIRT services for hundreds of vulnerable, primarily minority patients.

After exhausting other pathways, we successfully recredentialed through **Mount Carmel Health System**, as Molina is contractually obligated to cover all Mount Carmel providers (See the email below). Yet, despite this affiliation, we are again **illegally blocked** from participating in the network. This discriminatory policy is contributing to preventable opioid overdose deaths in Ohio.

We respectfully request the following:

1. **Immediate correction of your provider directory** to include Comprehensive Pain Management Institute, LLC under the Mount Carmel Health System.
2. **Restoration of fair access** to Molina-covered patients in compliance with your obligations.
3. An opportunity to discuss this issue in a constructive and solution-focused forum.

We remain committed to saving lives and serving Molina members with integrity and compassion. We appreciate your timely attention to this critical matter.

Thank you.

Kind Regards,

Jack Williams
CEO & Co-Founder at True Med Billing LLC

Phone: 8163253082

Email: connect@truemedbilling.com

Website: www.truemedbilling.com

Address: 117 South Lexington Street STE 100, Horrisonville, MO 64701

----- Forwarded message -----

From: Renee Sudimack <rsudimack@mchs.com>

Date: Wed, Apr 9, 2025 at 12:54 PM

Subject: Dr. Leon Margolin

To: Williams, Andrea <Andrea.Williams@molinahealthcare.com>

Good Afternoon Andrea ~

I just got off the phone with Dr. Margolin and was unable to confirm for him that you have him correctly loaded as participating. This is quite distressing as he has many Molina patients who wish to schedule and are unable to because he is currently not showing as in network. It is also confusing as I have not experienced a provider not being loaded previously.

I am not sure what the hold up is as he was on the February roster to be loaded and it has been almost 2 months since Molina received that roster. I confirmed with his credentialing team that everything in the Ohio Medicaid PNM Portal is up to date and both the group and provider are enrolled. The revalidation application was approved as of 2.9.2024. I haven't received anything from Molina to indicate that there is an issue and consequently, do not know how to move forward to resolve this.

Please let me know what you need to load Dr. Margolin as a Molina provider. We need to get this taken care of ASAP.

I appreciate your assistance. Please let me know if there is anything you need from me.

Thank you,

Renee Sudimack

Provider Relations Specialist

rsudimack@mchs.com

[3100 Easton Square Place](#)

[Suite 300](#)

[Columbus, OH 43209](#)

[Mount Carmel Health System](#) | [Instagram](#) | [Facebook](#) | [YouTube](#) | [LinkedIn](#)

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